

LARC Activity Report
Library Executive Committee
January 9, 2007

Past Activities 2005-2006

1. Development of the Balanced Scorecard for the Libraries in conjunction with the MIM team.
The MIM team presented a final report which LARC and the BSC³ accepted. It was agreed that the Human Resources office would be the pilot for implementing the BSC once a new head was hired.
2. LibQUAL™ was implemented, the results analyzed and results presented to ULC and at all-staff meetings.
3. Reference Transaction Sampling continues. The numbers continue to decline. LARC will begin to investigate reasons for this.
4. As a group we have been discussing different methods of assessment to familiarize ourselves with them in order to better assist staff who request our assistance. We have discussed the difference between evaluation and assessment, covered input and output measures and qualities of a good survey design.

Current Activities and future activities

1. We are continuing the reference transaction sampling
2. We have met with Laura Scott from Office of Organizational Development to begin planning for the Library Summits. She has suggested working with Future search is a PLANNING MEETING that helps people transform their capability for action very quickly. The meeting is task-focused. And is investigating that for us. We have received info from U Tex at Austin on how they planned theirs. Looking at conducting in the April- May time frame.
3. Gearing up for LibQUAL in the fall.
4. Continuing to work with staff on assessment projects- currently reviewing a project with Special Collections who plan to conduct user study related to a research guide they created last year.

5. Last year in my work plan I had as an objective to begin a preliminary discussion with Susan to begin to assess DCR

LARC would like to learn from LEC what your information needs are for data collection or for program assessment.