

LARC Meeting

Meeting Minutes

December 9, 2009

1. Opening:

The regular meeting for LARC was called to order by Irma Dillon at 2:30PM on Wednesday December 9, 2009 in Rm. 7113 of McKeldin Library.

2. Present:

1. Irma Dillon
2. Britney Crawford
3. Svetla Baykoucheva
4. Micheal Zelliff

3. Previous Issues/Discussion

1. Survey Data results (Nov. 2008)
2. Survey training
3. Fact-based decision making
4. Liaisons

4. Open Issues

1. Completing Survey training presentation and sample survey (questions)
2. Analyzing and improving results of gathered data

5. New Business

1. Survey data results (10% remaining. PAL and Non Print)
2. Suggestions for new data information for the Dean that may be useful as well as ways to obtain more information
 - a. Information comments (TLC)
 - b. LIBQUAL (Light) produces same data. There were concerns that original survey has been reevaluated to change misinterpreted questions. Registration is in January. Survey consists of 5-10 questions. Failure of previous LIBQUAL results (Fall 2007). Not able to do subject analysis but was able to get good data.

c. Summits on various topics. Previous summits were successful.

3. Dean Steele's interest in any fact-based data

4. Reliability of RTS reports in comparison to gate-counts

5. Review trends regarding statistics from RTS and gate-counts

6. Spring 2010 RTS Concerns:

a. Make notes to ensure accurate data is being reported. Provide instructions, appropriate links and clear definitions.

b. Staff will not accurately document statistics for reference questions

c. Substantial affects in reports for evaluation of difference between libraries and existence within jobs

7. Discussion of the lack of outreach within academic libraries

5. Agenda for Next Meeting

The agenda for the next meeting is TBA by Irma Dillon.

REMINDER: Discussion of Balance Scorecard Information.

6. Adjournment

Meeting was adjourned at 3:30pm by Irma Dillon. The next general meeting will be at 2:30PM on Wednesday February 10, 2009 in Rm. 7113 of McKeldin Library (unless informed otherwise by Irma Dillon)

Minutes submitted by: Britney Crawford

Approved by: Irma Dillon